

YOUR HEALTHY COMPANY WELLNESS ADVISER



A wellness adviser (WA) is assigned to a specific financial adviser house and provides dedicated support to their employer groups. The WA aims to build strong relationships and to have effective partnerships that support both the employer and financial advisers. They are dedicated to providing you and your organisation with escalated support, education and reporting around the Healthy Company employee assistance programme.

Partnering with you to provide tailored wellness solutions, promoting a healthier and more productive workplace.



THE WELLNESS ADVISER'S RESPONSIBILITIES

- Provide updates on the Healthy Company program to both the employer and financial advisers.
- Guide the employer on accessing Healthy Company's wellness initiatives, such as Wellness Days, and facilitate training on the Employer Zone on the Discovery website.
- Provide Healthy Company reports that enable the employer to develop or target health and wellness initiatives.
- Assist the employer in booking workshops or webinars where applicable (these services incur an additional cost).
- Provide support with urgent requests where applicable.



ADDITIONAL SERVICES

The wellness adviser also provides additional services for an extra cost. These services are tailored to meet the specific needs and requirements of financial advisers and their employer groups.

- Additional induction or refresher training sessions are charged at R4,500 per hour.
- Any time spent beyond the stipulated hours for wellness events is billed at R300 per hour per Healthy Company resource.
- Reports required outside the standard reporting parameters will be billed at R1,500 each.
- Any customised or non-standard reporting outside the Service Level Agreement (SLA) stipulations will be billed at R1,500 for each report.

To request any additional services, please contact your wellness adviser.



SERVICING CHANNELS

- For the addition of new members:
groupapplication@discovery.co.za
- To withdraw membership:
healthycompanyadmin@discovery.co.za
- For general queries:
healthycompany@discovery.co.za



Chat to Healthy Company for free advice

Healthy Company is here for you. Access Healthy Company on the Discovery app, on our website at www.discovery.co.za or call us on **0800 320 420**.

